

Who we are

Several years of experience in the tourism industry and important business relationships with leading service providers in our Nation, allows us to offer excellent products and travel solutions to your customers. Welcome Systems Srl operates Cuba having among its customers leading names in the tour operation business, from North Europe to Latin America, through the United States and the Middle East. Our company trust is to offer quality services and attention to the customer needs. Customization and attention to detail allow us to offer high quality products always having clear value for money concept. The services offered, starting from a single individual transfer to guided tour with guaranteed departures in the most famous Italian destinations of tourist attraction through Airport services, official guides, hotel bookings and contracting consulting for tourism services.

What we offer

- Multilingual Staff (English, French, Spanish and Russian)
- personalized and tailor-made service for groups and individual clients, incentive programs, M.I.C.E., charters, and special interest arrangements.
- Incoming Cuba
- Personalized with our transportations cars
- Our Properties like Sofia's Suites in Rome

Motivation by travel • professional missions.

Experience, passion, involvement, responsiveness and knowledge.

Creating the emotion, searching for the exceptional.

Strategic intelligence, our logistics, festive and cultural approaches will give meaning to your event.

Optimising together your return on investment.

Our method and our activities:

Immersion in the client's values and history

An international network of providers – certified partners

Control of support functions and strong experience of the terrain

Determination and production of dedicated activities

Budget monitoring, debriefing

Medical Conferences • seminars • symposia

Welcome Systems Department MICE is a leading office in medical sector and pharmaceutical industry. Ten years experience in this field of activity has enabled the agency to develop a unique and recognized expertise and know-how.

Our method and our activities:

Global logistics and anticipation of needs

Training with customers' tools

Management of online invitations

Search for places and destinations

Design and production of symposia and dedicated workshops

Content: computer graphics, audiovisual, search for contributors, coaching

Scenic design for plenary meetings and market places

Optimization of budgets, adaptability of formats

Seminars • conventions • product launches • road shows • PR evenings

If we had to make one claim which illustrated our event-driven approach, it would be this: inclusion in the territory!

We implement your project (seminar, team building, product launch, company anniversary, communication strategy, etc.) at the heart of a coherent and optimized system. Bringing your event to fruition, with a close relationship between the content and its "container".



Our method and our activities:

Definition and production of dedicated content
Event-driven architecture: customized scenic design, decor, etc.
Team building, activities, exclusive concepts, etc.
Digital event integration (including social networks)
Production and direction of corporate films and reporting on your operations
Cultural monitoring, network of expert speakers and artists

Welcome Caribe Incoming & Outgoing

Welcome Caribe is a division of Welcome Systems Srl. Know for our innovative ideas and highly professional multilingual staff, we are now extending our Portfolio of Destinations to CUBA.

Welcome Caribe is committed to offering highly competitive rates while providing an unprecedented level of personalized and tailor-made service for groups and individual clients, incentive programs and special interest arrangements.

Welcome Caribe is at your disposal and ready to provide top-quality service in the Caribbean

Extra Services of out property

We organize transfers for individuals with or without a guide between any points in Italy as well as round trip tours, VIP transfers and private transfers.

Our services are supported by dedicated staff with a 24-hour a day emergency contact facility, and last but not least our professional uniformed drivers all speak English and are extremely knowledgeable about the regions.

We can guaranteed a personal service with Mercedes Viano 6 seats and Mercedes E with driver speaking English and Arabian

